

Aesys S.p.A.

Management & Coordination by Aesys Holding S.r.l.
VAT Number - Tax Payer's Code - Registration no. at:
Registro:

Share Capital € 5.000.000 fully paid-up
Trade Register in Bergamo 02052370166
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POLICY FOR QUALITY

of product, service and process



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QUALITY POLICY

AESYS takes as its primary corporate strategy the constant satisfaction of the needs of all stakeholders such as customers, employees, property, civil society, continually pursuing and promoting activities aimed at the innovation of its products and processes.

The pillars of AESYS quality are:

- **CONTEXT ANALYSIS**
Operate in the context of reference for the identification and mitigation of the risks related to the activity.
- **RISK ANALYSIS**
Apply the logic of risk-based thinking in process management.
- **COMPANY ETHICS**
Respect the company's code of ethics in all operational areas.
- **CORPORATE RESPONSIBILITY**
Respect the dictates of Legislative Decree 231/01 as expressed in the corporate MOGC (Organization, Management and Control Model).
- **CUSTOMER ORIENTATION**
Design and produce for the benefit of their customers, understanding their present and future needs, respecting their needs, aiming to exceed expectations (latent quality).
- **REGULATORY STANDARDS**
Provide products and services complying with all the requirements imposed by the laws in force in order to guarantee the safety and health of users.
- **ORIENTATION TO YOUR OWN COLLABORATORS**
AESYS considers its employees THE HERITAGE through which to achieve their goals.
- **MANAGEMENT AND LEADERSHIP**
Teamwork is the MUST that all AESYS managers must have in order to involve the staff and make them aware of the importance of satisfying the customer every moment.
- **WORKING FOR OBJECTIVES**
On the basis of the mission and the corporate vision, the objectives aimed at improvement and innovation are defined. These objectives, defined within a Business Plan Strategies (SBP), are periodically monitored in the management review activity.
- **APPROACH FOR PROCESSES AND MANAGEMENT SYSTEMS**
AESYS must continuously increase its efficiency by improving the management of interactions between processes and resources with a systemic approach (the company is a set of activities and processes that interact continuously between them).
- **CONTINUOUS IMPROVEMENT**
A MUST for AESYS. The common and constant objective to be pursued at all levels is to improve the effectiveness and efficiency of processes.
- **DECISIONS BASED ON FACT DATA**
For Aesys effective decisions are based on a careful analysis of the risks, opportunities and data obtained from the customer's processes and returns.

- **PARTNERSHIP REPORT**

AESYS believes that a relationship of mutual benefit with its suppliers improves the ability of both to grow and improve in order to create value for the benefit of the end customer.

The Integrated Management System, Quality-Environment-Safety, of AESYS, inspired by the guidelines expressed by the UNI EN ISO 9004 standard and developed in compliance with the **UNI EN ISO 9001: 2015**, **UNI EN ISO 14001: 2015** and **UNI ISO 45001: 2018** represents the main management tool to pursue the above outlined.

This Environmental Policy is communicated to all internal stakeholders and made available to external interested parties as appropriate, through the usual methods of dissemination, so that everyone can know and respect it.

Seriate, March 2019



The General Director
Gianpaolo Mattana